

Coronavirus health advice update 13/03/2020

Dear Families,

C&K's COVID-19 Taskforce has taken some important steps to ensure that we are keeping families and staff informed about the latest information and advice now that COVID-19 has been classified as a Pandemic by the World Health Organisation (WHO). The Taskforce continues to work closely with the Australian Government Department of Health and Queensland Health to monitor the situation to identify and manage the impact this may have on our centres.

What is C&K doing to manage the potential risk of COVID-19?

We have been preparing for a range of scenarios and what this may mean for our families and children in the event that there is a confirmed case of COVID-19 at one of our centres. C&K will take advice from Queensland Health to manage our response and plan of action. If there is a confirmed case at a C&K centre, it is likely that the centre will need to close for a period of time. We will be acting on the advice of Queensland Health in relation to the closure period and cleaning of the centre to ensure that the centre is safe for children and staff to return when clearance is given. We will do all that we can to reduce the disruption to families and children, while still ensuring the safety and wellbeing of all.

We have reinforced with all centres the importance of environmental cleaning and hand washing as recommended by health officials. These are already well-established routines in our centres, but we have asked that staff pay particular attention to strategies to reduce cross infection at this time. We appreciate your support in washing your hands and those of your child when you enter our centres. We will be talking with Centres over the coming days about limiting some activities such as incursions, excursions and centre visitors. Your centre director will advise you if there are to be any changes to the program or events.

Current travel restrictions

The situation with travel restrictions is changing rapidly and we understand that you may have ready access to this information. We do however feel that it is important to ensure that all families and staff are updated on the requirements for isolation at C&K Centres. As such, I include the following advice as at March 13th.

Children cannot attend school or early childcare centre if they have:

- left, or transited through mainland China in the last 14 days (they must isolate themselves for 14 days from leaving mainland China)
- left, or transited through Iran on or after 1 March (they must isolate themselves until 14 days after leaving Iran)
- left, or transited through South Korea on or after 5 March (they must isolate themselves until 14 days after leaving South Korea)
- left, or transited through Italy on or after 11 March (they must isolate themselves until 14 days after leaving Italy)
- been in close contact with a confirmed case of coronavirus in the last 14 days (they must isolate themselves for 14 days after the date of last contact with the confirmed case).

Where can I go for more information?

We now have a dedicated hotline to provide families with the most up to date advice. If you have any questions relating to COVID-19, we ask that you please refer all enquiries via email to advice@candk.asn.au or call us at **07 3513 2590**. C&K will continue to update you as more information comes to hand from the [Australian Government Department of Health](#) and/or relevant local public health units.

Best wishes for a restful weekend.

Kind regards,

Sandra

Dr Sandra Cheeseman
Chief Operating Officer