

Dear Families,

### Launch of C&K's Revised COVID-19 Commitment Statement

C&K is committed to making health and safety a priority at all our centres. As we enter the next stage of the pandemic, we continue to adapt our approach to minimise the risk of COVID-19 across our centres and workplaces.

Today we launch our revised COVID-19 Commitment Statement in line with recent changes to public health advice. [You can view it here on the C&K website.](#)

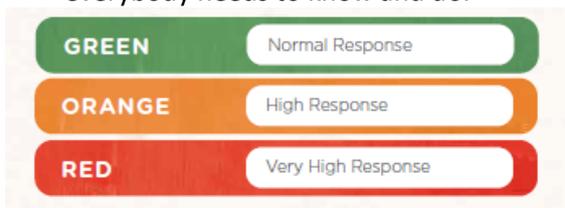


This document sets out our commitment to staff, children, and your family. It guides us as we navigate rapidly changing circumstances and health advice.

### Important changes

We have:

- **Simplified our Covid response levels:** These three levels assist us to be clear about what everybody needs to know and do.



- **Clarified our COVID-safe procedures**, including arrival and departure routines, events, robust health and hygiene practices and mask-wearing.
- **Updated our requirements** around attendance and testing and isolation requirements for confirmed cases and close contacts, reflecting current Queensland Public Health Directions.

The Commitment Statement sets out requirements and responsibilities not only for our staff but for our families too.

Currently, all C&K centres are operating under Response Level Orange. Please take some time to familiarise yourself with the updated guidelines for Response Level Orange.

### Centre Response Action Plans



Some centres have experienced at least one positive COVID-19 case of either a child, family, or staff member. To support our staff in responding effectively, we use detailed Response Action Plans.

These plans ensure we are:

- Asking the right questions to gather accurate information and make informed decisions on whether we need to close a room or a centre (due to risk levels or staffing)
- Keeping records of positive cases on our illness registers
- Communicating notifications clearly and effectively with families
- Thoroughly cleaning after a positive case has attended the centre.

As always, we encourage your feedback and suggestions.

Please remember that in line with Queensland Health COVID-19 testing and isolation requirements, no one is permitted to enter or attend a C&K centre if they are:

- *Waiting for COVID-19 test results, or are*
- *COVID-19 positive or a close contact and have yet to complete Government isolation and testing requirements.*

If you have any questions or concerns, please contact [advice@candk.asn.au](mailto:advice@candk.asn.au)

Thank you for your support as we work together to keep each other and our children safe.

Take care,

Dr Sandra Cheeseman

Chief Executive Officer, C&K